eVersity
ONLINE CAMPUS

CERTIFICATE OF UNIT COMPLETION

Awarded to

Amira C. Flores

for the successful completion of

Continuous Improvement Management

this unit is aligned to a recognised unit of competency within the Australian Qualifications Framework

5 Jun 2025

ISSUED

Certificate Number:

6841672b25c073e1a9025acb

DR. INGRID L. URSUA
President

COMPETENCY BADGE

CONTINUOUS IMPROVEMENT MANAGEMENT



This subject describes the skills and knowledge required to lead and manage continuous improvement systems and processes. Emphasis is on the development of systems and the analysis of information to monitor and adjust performance strategies, and to manage opportunities for further improvements.

ISSUED TO Amira C. Flores

SKILLS

Mentoring, Developing Systems, Lean Leadership, Process Optimisation, Information Analysis, Performance Strategies, Understanding Systems, Critical Thinking, Stakeholder Engagement.

Employability skills

PERFORMANCE EVIDENCE

To complete the subject the participant has been able to demonstrate the ability to:

- Ensure systems and processes not only meet organisational sustainability requirements but also facilitate continuous improvement, recognising and defining areas for enhancement.
- Utilise established systems to systematically document progress, insights, and experiences, thereby fostering a knowledge-sharing culture.
- Develop and communicate inclusive decision-making processes, promoting active team involvement in continuous improvement initiatives.
- Review and refine performance strategies to align with organisational goals, ensuring the capture and accessibility of team contributions.
- Assess outcomes, seek stakeholder feedback, and identify further improvement opportunities, integrating this feedback into future planning.

KNOWLEDGE EVIDENCE

To complete the subject requirements safely and effectively the individual has been able to:

- Demonstrate an understanding of the structures that support and drive continuous improvement.
- Show an awareness of common methodologies used to facilitate structured and effective decision-making.
- Demonstrate familiarity with the organisation's specific policies related to digital systems, and how these policies influence decision-making and continuous improvement practices.
- Understand essential business systems including knowledge management for information sharing, quality assurance for maintaining standards, sustainability for long-term viability, and performance management for tracking and enhancing business outcomes.

ELEARNING SKILLS

Computer Skills, Adaptability, Self Starter, Communication Skills, Writing Skills, Organisational Skills, Teamwork, Collaboration, Time Management, Research Skills.

LANGUAGE

English is the Medium of Instruction

YEAR ISSUED 2025

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